

Privacy Policy for Austriawood app

At Austriawood App (“the App”), we know that our users care about how their personal information is used and shared, because of that, we take your privacy very seriously. We have created this guideline to describe, what information we collect, how that information is used and how we protect your personal data.

By using our application, you acknowledge that you accept the practices and policies outlined in this Privacy Policy and you understand that we will collect and use some of your personal information.

We want to be sure that you understand that your personal information is well protected and that we share your personal data in accordance with the European Union Data Protection.

Please read the following carefully to learn more about Privacy Policy and be aware that our Privacy Policy can change from time to time.

The Austriawood app “the App” is owned and operated by A Wood GMBH. If you have any questions related to privacy practices please go to the end of this Privacy Policy for information how you can contact us.

Information we collect about you

Whenever you interact with the App we may collect unanimous and some personal information that you provide or information that we collect automatically. We use this information to support you and to improve the quality of the App.

This includes identifying information, such as your:

name (optional)

phone number (optional)

e-mail address (optional)

address (optional)

All identifying data is collected only when you explicitly agree and when you are using the app functions that require it.

The App has also access to many of your mobile features, such as:

phone specification (mandatory)

storage access (mandatory)

device ID number - read identity (mandatory)

network access (mandatory)

camera function - take pictures and videos (optional)

How we use your personal information that we collect

All information that we collect in the App, might be used to*:

create and manage your account and user profile
provide customer support services
communicate with you by e-mail, postal mail, newsletters
send you marker via e-mail
perform analysis about your use of our products and services
improve application performance
inform about offers and news from Austriawood and partners
provide you with information about the services that we offer
share your personal data to Austriawood partners and subcontractors if this is necessary to process your orders. They can use your personal data to process and deliver your orders to you.

*some information is required, other information is optional and are linked to specific features of the app.

Cookies

When you visit our web version of the App, we may place on your computer or your mobile device (tablet or mobile phone) cookies to follow your online experience. Cookies are a small files which are stored on a user's computer, to check your online activity. Through the use of a cookie, we also may automatically collect information about your online activity, such as:

the web pages you visit,
the links you click,
your searches
to remember your preferences

We never use this information to identify you and we do not share this information with the third parties. Information we collect are not sensitive, we don't use your name, address or any other information that can be identified as sensitive and they can't damage your hardware. Most browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies. If you choose to decline cookies, please note that you may not be able to sign in or use some of the interactive features offered on our web version of the App.

Third Parties

Mostly we do not share your personal information we have collected about you or your activities. However, from time to time we may share our users e-mail list and your personal data information with our clients/partners, so they can provide offers for services and goods that may be of interest for you or to process your orders.

How we protect your information

We take every precaution to protect your information, but you should be aware that the Internet is not always a secure environment. That's why we are not able to ensure you 100% security of any information that you send to us/or we sent to you. We do not take responsibility or consequence for any damages which you or others may experience when you loss confidentiality of such information.

We keep all your personal data on a server in a secure environment in the European Union. We only collect personal data that you want to provide to us or if that is needed. All of our employees and partners are obliged to keep data confidential.

How to contact us

If you have any questions or concerns regarding our privacy policies, please send any questions to office@austriawood.com. We will make every effort to resolve your concerns, and answer any Privacy Policy questions.